

Accessing our system using the Courtesy account with a Mac.

1. Click the **apple** icon from the top left corner and select CONTROL PANEL and REMOTE ACCESS.
2. Make sure the *Registered User* option is checked.
3. Type the right **username** and **password** in the Name: and Password: boxes. For example, Oahu users would type “webresearch1” and “mlshawaii”.

	Name	Password
Oahu Users	webresearch1	mlshawaii
Maui Users	webresearch2	mlshawaii
Big Island Users	webresearch3	mlshawaii
Kauai Users	webresearch4	mlshawaii

4. Click on the **Save Password box** to save the username and password so you don't have to type it again next time. It would put a check on it when you click on it.
5. Type the number according to the island you are calling from.

Oahu	942-8899	Maui	875-4600
Big Island	934-9058	Kauai	246-2800

6. Click the **Options...** button on the bottom and select the **PROTOCOL** tab on the top. Select “**PPP**” in the Use protocol: box and click the “Connect automatically when starting TCP/IP applications” to put a check on it and click **OK**.
7. Finally, click the **CONNECT** button to connect into our system as an Intranet connection.
8. Double click on the *better telnet* shortcut icon that you created and follow the instructions on the screen.

```
Trying RESEARCH...Open
Username: _
```

At Username: Type in Your Username
At Password: Type in Your password

Instruction to download and Install Better Telnet

1. Go to <http://www.cstone.net/~rbraun/mac/telnet> and look for the link that says “Download Better Telnet (2.0 fc1 Fat)” and click on it to download it. It will take about 5 to 10 minutes to download the file depending on the speed of your modem.
2. The file will be downloaded or saved in your desktop called “telnet folder.sit”. Double click the file to install the better telnet program. It will create a folder named ‘telnet folder’ in your desktop screen. Before you go to the next step, you will need to connect to the Internet or our Courtesy account using Remote Access or your Internet Service Provider software.
3. After you connected to the Internet or our Courtesy account, Double click the better telnet folder called “*telnet folder*” to open it and double click on the file called “Better Telnet Fat”.
4. A menu will display on the top that says File, Edit, Session, Net, Favorites, etc. Click **FILE** and select **OPEN** and click **OPEN CONNECTION**. Type “**research.hiinfo.net**” in the Host Name: box and don’t worry about the Window Name (Optional): box. It should be blank. Click **OK**. You should get the screen below.

```
| Trying RESEARCH...Open  
|  
| Username: _
```

5. Don’t login yet, instead click **FILE** and select **SAVE SET** and save the file as “*Telnet REsearch*” or whatever you want to call it. You type “*Telnet REsearch*” in the save set to: box. Make sure you save it in the Desktop folder by clicking the up and down arrow on the top and select **DESKTOP** from the drop down menu. Click **SAVE**.
6. Click **FILE** and select **QUIT** and close the telnet folder by clicking the square box on the left corner. It should take you back to the desktop screen. From the desktop screen, look for the “**Telnet Research**” (or whatever name you chose) icon.
7. Connect to the Internet or our courtesy account and double click on this ‘**Telnet REsearch**’ shortcut icon on your desktop to access our system.