

## Technical Department Support Lists

### PC

### Mac

<b>Operating System</b>	➤ Windows 98/ME	➤ Mac OS 8.6 or higher
<b>Communication software</b>	➤ CommNet 32 (prefer) ➤ Hyperterminal (optional)	➤ Microphone and Apple Works ➤ Better Telnet
<b>Browser</b>	➤ Internet Explorer	➤ Internet Explorer
<b>Image Programs</b>	➤ Paint Shop Pro ➤ Windows Imaging	➤ Graphic Converter
<b>Digital Cameras</b>	➤ HP Photo Smart 315 ➤ Song Cyber-Shot DSC-F505V	➤ HP Photo Smart 315 ➤ Song Cyber-Shot DSC-F505V
<b>Recommended System Configuration</b>	➤ Pentium 300Mhz or faster ➤ 64 MB memory ➤ SVGA display card ➤ 500 MB free disk space	➤ Imac 300Mzh or faster ➤ 64 MB memory ➤ SVGA display card ➤ 500 MB free disk space
<b>Email programs</b>	➤ Outlook ➤ Outlook Express (optional)	➤ Entourage - Part of Office 2001
<b>FTP programs</b>	➤ WS FTP Pro ➤ WS FTP (optional)	➤ FTP Client ➤ Fetch (optional)
<b>Spreadsheet program</b>	➤ Microsoft Excel	➤ Microsoft Excel
<b>Word Processor</b>	➤ Microsoft Word	➤ Microsoft Word
<b>Firewall program</b>	➤ Black Ice Defender	➤ None Supported

(Hawaii Information Service will only support these programs or any other software in conjunction with products.)